

# ALTIMAN GORDON

IT Operations Lead | Full-Stack Developer | Financial Services Professional | AI-Integrated Development

Aggordon7@gmail.com | 561-674-8020 | agportfolio.agit1solution.com | musreach.com

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## PROFESSIONAL SUMMARY

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Cross-functional IT professional and independent software developer with a Bachelor's degree in Administrative Information Systems Management, over 16 years of experience across IT operations, banking, remittance, and full-stack web development, and a current role as Systems Support Technician Lead at Cheney Brothers Inc. Combines deep financial services domain expertise with hands-on production software development — a rare combination that directly supports fintech, SaaS, and enterprise system roles.

Independently designs, builds, and deploys production-grade web applications including a multi-tenant SaaS platform, inventory management, fleet management, time tracking, and restaurant ordering systems. Currently expanding into fintech platform development — applying 16 years of financial services domain expertise to mobile wallet architecture, payment systems, and Caribbean digital financial infrastructure.

Early adopter of AI-integrated development workflows — self-hosts a large language model locally via Docker on a NAS server, accessed remotely through a Cloudflare Tunnel, and integrates AI tooling directly into the software development lifecycle across real production projects. Approaches technology with a solution-first mindset: identifying the right tool for the problem and building what works.

## PROFESSIONAL EXPERIENCE

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**Cheney Brothers Inc** — Florida, USA *April 2023 – Present*

### Systems Support Technician Lead

- Lead IT operations team supporting enterprise warehouse systems across a large-scale distribution facility
- Administer AS400 (IBM iSeries), SAP, and Windows systems — user access, workflows, troubleshooting, and operational reporting
- Configure, troubleshoot, and resolve issues across warehouse IT equipment: computers, Zebra WTA handheld devices, barcode scanners, and printers
- Provide high-level technical support and customer service to warehouse staff and management
- Serve as technology bridge between operations teams and IT systems — translating operational requirements into practical system solutions

**Cheney Brothers Inc** — Florida, USA *October 2022 – March 2023*

### Warehouse Receiver

- Verified and processed incoming inventory shipments, maintained accurate receiving records

**FedEx Ground** — Florida, USA *September 2022 – October 2022*

### Part-Time Package Handler

- Loaded, unloaded, and sorted freight packages in a high-volume logistics environment

**NMS Management Services LLC** — Florida, USA *August 2020 – August 2022*

### Customer Service / Data Entry Representative

- Processed drug testing results for DOT (Department of Transportation) and private sector clients

- 75% data entry and 25% client communication — maintained accuracy under high-volume processing demands
- Worked with medical laboratory platforms including Quest Diagnostics and LabCorp

**JMMB Bank** — Caribbean *September 2017 – January 2020*

#### Central Processing Officer

- Processed accounting transactions, loan adjustments, and discrepancy resolution in a high-volume banking environment
- Verified bill payments and checks — maintained strict accuracy and compliance standards
- Supported internal banking operations with detailed transaction documentation and audit trail maintenance

**JMMB Remittance** — Caribbean *January 2010 – August 2017*

#### Client Relations Officer

- Managed reconciliation for overseas agents and processed international remittance payments
- Participated in software quality assurance — User Acceptance Testing (UAT) for financial systems
- Assisted in posting entries and daily reimbursements with high accuracy and compliance
- Developed deep operational understanding of Caribbean remittance flows, diaspora customer needs, and AML/KYC compliance requirements

**JMMB Bank** — Caribbean *January 2008 – January 2010*

#### Telephone Operator / Receptionist

- Managed multi-line phone system, directed calls, and handled client and staff inquiries professionally
- Maintained front desk operations including scheduling, mail management, and administrative tasks

**AGORDON IT Solutions / Musreach** — Remote *2023 – Present*

#### Independent Software Developer & Founder

- Founded independent software development practice — designing, building, and deploying production web applications for real-world business use cases
- Built Musreach.com — a multi-tenant SaaS platform where each tenant operates on an isolated database, with online ordering, menu management, Stripe and Shift4 payment processing, and custom subdomain routing
- Developed and deployed inventory management, fleet management, time clock / punch-in, scheduling, and restaurant ordering systems — all live on production infrastructure
- Self-hosts a local large language model (LLM) via Docker on a personal NAS server, accessed remotely via Cloudflare Tunnel — enabling private, infrastructure-level AI integration into the development workflow
- Leverages AI tooling throughout the personal development workflow — including architecture planning, code generation, review, and documentation — to accelerate delivery and maintain code quality across projects.
- Manages full deployment lifecycle independently: Cloudflare CDN, VPS and NAS hosting, domain and SSL management, Docker containers, and environment configuration
- Currently expanding into fintech platform development — applying financial services domain expertise to mobile wallet architecture, payment systems, and Caribbean market digital financial infrastructure

## EDUCATION & CERTIFICATIONS

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**University of Technology** *2010 – 2016*

**Bachelor's Degree — Administrative Information Systems Management (Minor: Marketing)**

**CIW Certification** *Verified*

**CIW Site Development Associate**

Certificate ID: 685044e7f6044d2b9fc98ed58f6abe6d

**Palm Beach Code School** *Completed*

**Full-Stack Web Development — 16-Week Bootcamp**

HTML, CSS, Adobe Photoshop, Bootstrap, JavaScript, PHP/MySQL, Laravel

**Udemy** *Completed*

**PHP for Web Development**

**NCTVET & NVQ** *2008 – 2010*

**Certificate in General Administration**

**Professional Trainers Institute** *2010*

**Telephone Techniques & Customer Service**

**CXC Meadowbrook High School** *2006 – 2007*

**Associate Degree in General Studies**

## TECHNICAL SKILLS

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<b>Languages</b>	PHP, Laravel, JavaScript, HTML5, CSS3, MySQL
<b>Back-End</b>	REST APIs, MVC Architecture, Authentication & Authorisation, Service Classes, Database Design
<b>Front-End</b>	Bootstrap, jQuery, Blade templating, responsive design
<b>Architecture</b>	Multi-tenant SaaS (isolated DB per tenant), role-based access control, subdomain routing, fintech platform design
<b>Payments</b>	Stripe, Shift4 — live production integrations
<b>AI &amp; LLM</b>	Self-hosted LLM deployment via Docker; remote access via Cloudflare Tunnel; AI-integrated development lifecycle across production projects; early adoption of AI tooling for architecture, code generation, review, and documentation
<b>DevOps &amp; Deploy</b>	Cloudflare CDN and Tunnel, VPS, NAS hosting, Docker, cPanel, Git, SSL/domain management, multi-environment configuration
<b>Tools</b>	Git, cPanel, phpMyAdmin, Postman, Adobe Photoshop, VS Code
<b>Enterprise Sys.</b>	AS400 (IBM iSeries), SAP, Windows OS, Microsoft Office Suite (Excel, Word, PowerPoint)
<b>Hardware</b>	Desktop/laptop component installation (RAM, hard drives), Zebra WTA handhelds, barcode scanners, printers
<b>Soft Skills</b>	Team leadership, technical documentation, customer service, problem-solving, attention to detail

## PORTFOLIO PROJECTS — LIVE DEPLOYMENTS

Project	Description	URL / Stack
<b>Musreach.com</b>	Multi-tenant SaaS — each tenant has isolated database. Online ordering, menu management, Stripe/Shift4 payments, business website builder.	<a href="https://musreach.com">musreach.com</a>   Laravel, MySQL
<b>Scheduling App</b>	Multi-tenant subscription-based scheduling platform with subdomain routing and isolated client environments.	<a href="https://scheduling.musreach.net">scheduling.musreach.net</a>   PHP, MySQL
<b>Fleet Management</b>	Enterprise fleet tracking with role-based permissions, vehicle schedules, maintenance logs, and reporting.	<a href="https://fleet2025.agit1solution.com">fleet2025.agit1solution.com</a>   Laravel
<b>Inventory System</b>	Inventory management with location tracking, reorder levels, admin dashboard, and email reporting.	<a href="https://inventory2025v2.agit1solution.com">inventory2025v2.agit1solution.com</a>   Laravel
<b>Punch / Time Clock</b>	Geolocation-based clock-in/out system with work history reports and admin oversight dashboard.	<a href="https://punchapp2025.agit1solution.com">punchapp2025.agit1solution.com</a>   Laravel
<b>Restaurant App</b>	Online food ordering with menu management, user authentication, and order tracking.	<a href="https://restaurant.musreach.com">restaurant.musreach.com</a>   Laravel
<b>Self-Hosted LLM</b>	Deployed a local large language model via Docker on NAS hardware. Configured Cloudflare Tunnel for secure remote access. Integrated into active development workflow.	Docker   NAS   Cloudflare Tunnel

## KEY STRENGTHS & DIFFERENTIATORS

- 16+ years cross-industry experience
- Multi-tenant SaaS architecture — built and live
- Enterprise system administration (AS400, SAP)
- AI-assisted development for velocity and quality
- Financial services domain expertise (banking, remittance, KYC/AML)
- Full deployment lifecycle — concept to production
- Solution-architecture thinking — problem first, code second
- Self-directed, self-funded real-world project portfolio

Portfolio: [agportfolio.agit1solution.com](https://agportfolio.agit1solution.com) | GitHub: [github.com/agcodes1g](https://github.com/agcodes1g) | References available upon request